NEOnet

Prompt. Courteous. Knowledgeable.
Support *you* deserve.

NEOnet's Internet Service is a comprehensive solution for the connectivity needs of any non-profit or K–12 entity. Our knowledgeable team offers a highly available service with the support and monitoring our customers need in today's fast-paced world of technology. We are committed to promptly responding to your technology questions and service needs so that you can focus on your job. NEOnet's redundant and highly available network is a cornerstone of our organization, with two data centers offering Internet Access and CIPA compliant content filtering. NEOnet delivers the support you deserve.

Service Features

- Access to NEOnet's highly experienced staff to assist with installation, provide support and help with troubleshooting issues
- A dedicated circuit connecting our customers to our highly redundant network at both the primary site and the disaster recovery site
- Two different Internet Service Providers at two different data centers
- Instant fail over to redundant services in the event of a service disruption at either data center
- All needed equipment to provide the service is included
- Internal and external DNS hosting
- 24-hour intrusion detection monitoring
- 24-hour connectivity monitoring

Optional Features

The following optional services complement NEOnet's internet service to provide a complete and comprehensive solution:

- CIPA compliant Internet content filtering
  - *LDAP integration*
  - *Distributed administration to the school*
  - *User-based policies and reporting*
  - *IP-based policies and reporting*
  - *Fully customizable to meet any need*
- Connectivity subsidy dollars for K–12 customers
- Redundant point-to-point circuit connectivity
- Managed firewall services

Courteous

Helpful

Knowledgeable

Prompt

Concerned

www.NEOnet.org

700 Graham Road, Cuyahoga Falls OH 44221
P: 330.926.3900 • F: 330.926.3901