Implementing and managing a wireless system can be a complex and difficult task. NEOnet is your technology solution center, offering a wireless service that eliminates all roadblocks to a successful implementation, while also making day-to-day management easy for our customers. Our service is a blend of hosted management with access to experienced wireless engineers and network clients. NEOnet delivers the support you deserve.

**Customer Benefits**

- Centralized management, maintenance of local insight and management of wireless clients
  - No need to learn complex wireless controller interfaces or to understand implementation
- Minimal local hardware
- Access points (AP) and switches
- Customized installation
  - NEOnet walks every customer through a custom implementation and provides recommendations for the best method of deployment

**Optional Features**

- Wireless survey
  - Design the wireless infrastructure to the exact need of your organization
  - Ensure the quality of wireless service to support your needs

**Service Features**

- Software support and maintenance
  - No annual maintenance contracts to manage – all included in the service
  - All upgrades and enhancements included in the service - no need to bring in an outside vendor to upgrade locally hosted equipment
- Hardware support and maintenance
  - No annual maintenance contracts to manage – all included in the service
  - Redundant Wireless Controllers hosted at both NEOnet’s Primary and DR site to provide an extra layer of fault tolerance, ensuring the service is highly available
- Distributed administration
  - See number of clients and active traffic per access point
  - Track each client’s access points history and traffic patterns
  - Graphs and statistics for entire district or per building trends
  - Local LDAP integration for user-based authentication and reporting
  - Live heatmaps and coverage detection
- System actively scans for coverage issues and compensates for fluctuations
- Building maps can be imported to provide live graphics of coverage
- Alert System to detect problems in the Wireless Network
  - Receive alert emails for down access points, or see live alarm status in prime reliability
  - Reliability APs operate autonomously in Cisco’s FlexConnect mode even when unable to connect to NEOnet’s controllers, keeping clients active

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